

## NORTHTOWN AUTO CLINIC 36 MONTHS / 36,000 MILES LIMITED REPAIR WARRANTY

Northtown Auto Clinic warrants that the repairs and services performed at their location will be free from defects in materials and workmanship for 36 months or 36,000 miles of use, whichever comes first, measured from the date of the first repair and the odometer reading shown on the original repair order, unless otherwise noted on receipt. Customer supplied parts have **NO WARRANTY** and used parts are typically warranted for only 90 Days unless otherwise noted on receipt. This warranty is conditioned on the vehicle being subjected only to normal, non-commercial use, and receiving reasonable and necessary maintenance during the warranty period while complying with all required follow-up inspections and/or services noted on the original invoice. **Warranty repair costs shall in no case exceed the costs of the original related repair or service.** If there is a defect in either materials or workmanship within the warranty period, Northtown Auto Clinic shall have the option to either perform remedial service work at no charge to you, replace the defective warranted part(s) without charge to you, or refund to you the entire charge for the warranted repairs, minus any previous refunds or credits. Any abuse, neglect or tampering with a warranted repair will negate your warranty. If your vehicle is not operating properly, **it is your responsibility** to protect it from further damage that may be caused by a failure. The original repair may be covered, but not any additional damage caused by continuing to operate the vehicle. In the event that a part failure is caused due to another issue that affects this repair, you will be required to make the proper and necessary repairs in order to prevent future reoccurrence. This warranty does not cover any costs such as towing, vehicle rental, loss of use, loss of earnings, personal injury damages, per diem nor any other associated incidental or consequential damages.

### WHERE YOU CAN OBTAIN WARRANTY SERVICE

If you are less than 25 miles away from Northtown Auto Clinic, you **MUST** return your vehicle to Northtown Auto Clinic where the warranted service was performed, and present your copy of the repair order to us to receive warranty service. If your vehicle is inoperable, and you are more than 25 miles away from Northtown Auto Clinic, please refer to the "NAPA AutoCare Peace of Mind Nationwide Limited Repair Warranty" below and contact the warranty administrator at 1-800-452-NAPA. For warranty repairs not covered by the "NAPA AutoCare Peace of Mind Nationwide Limited Repair Warranty", you must contact Northtown Auto Clinic at 816-842-1777, Mon – Fri, 7:30am – 5:30pm for approval before any work is started.

## NAPA AUTOCARE PEACE OF MIND NATIONWIDE LIMITED REPAIR WARRANTY

**24 MONTHS / 24,000 MILES** (If you are more than 25 miles away from Northtown Auto Clinic)

### WHO MAKES THIS LIMITED WARRANTY

This limited warranty is extended only to you, the original purchaser, and not to anyone who may purchase your vehicle from you during the term of the warranty. This limited warranty is made by the Independent Repair Facility ("Dealer") Northtown Auto Clinic, who is so named on the original repair order, and whom performed the service/repairs on your vehicle. This warranty will be honored by any NAPA AutoCare Dealer participating in this program, or any other authorized repair facility anywhere in the United States. This warranty is not a warranty by National Automotive Parts Association (NAPA), its employees, jobbers, member companies, or the administrator, Sonsio Administrative Services, Inc., its affiliates, subsidiaries or any of their employees, or member companies. Sonsio Administrative Services, Inc. serves as the administrator only.

### WHAT IS COVERED BY THE WARRANTY

This Warranty covers the following types of repairs and services:

- A. Air conditioning, heating and climate control systems.
- B. Brake system.
- C. Clutches - clutch component or assembly repair and replacement.
- D. Engine cooling systems.
- E. Engine performance, drivability services and repairs.
- F. Emission control system.
- G. Electronic engine management system and other on-board computer systems, (engine, body, brake and suspension computers), cruise control systems.

- H. Drive axles/Differential assembly and components (gears, bearings, and seals).
- I. Electrical Systems.
- J. Exhaust Systems.
- K. Fuel Systems.
- L. Ignition system.
- M. Other minor repairs.
- N. Starting and charging systems.
- O. Steering/suspension systems, wheel bearings, CV joints / U-joints, half-shafts and drive shafts.
- P. Transaxles.

The Independent Repair Facility warrants that the above repairs and services performed at their location will be free from defects in materials and workmanship for **24 months or 24,000 miles of use**, whichever comes first, measured from the date of the first repair and the odometer reading shown on the original repair order. This warranty is conditioned on the vehicle being subjected only to normal, non-commercial use, and receiving reasonable and necessary maintenance during the warranty period. **Warranty repair costs shall in no case exceed the costs of the original related repair or service.** If there is a defect in either materials or workmanship within the warranty period, the Independent Repair Facility shall have the option to either perform remedial service work at no charge to you, replace the defective warranted part(s) without charge to you, or refund to you the entire charge for the warranted repairs, minus any previous refunds or credits.

### WHERE YOU CAN OBTAIN WARRANTY SERVICE

If you are less than 25 miles away from Northtown Auto Clinic, you must return your vehicle to Northtown Auto Clinic where the warranted service was performed and present your copy of the repair order to the Dealer. If your vehicle is inoperable, and you are more than 25 miles away from the original repairing Dealer, Northtown Auto Clinic, you may be eligible for certain towing and/or rental car benefits as determined by the Administrator. If you are not aware of a participating NAPA AutoCare Dealer location in your area, then **you must call the Administrator, at (800) 452-NAPA**, from 8:00 a.m. to 8:00 p.m. Monday through Friday (Eastern Time) and 8:00 a.m. to 5:30 p.m. Saturday (Eastern Time), excluding holidays. The Administrator will direct you to the nearest participating NAPA AutoCare Dealer location. If there are no NAPA AutoCare Dealer locations in your area, the administrator will direct you to a non-NAPA AutoCare Dealer location.

### WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE

**You must keep a copy of the repair order and present it when seeking service under this warranty.** If warranty work is performed, you must temporarily surrender possession of the repair order. If there are no participating locations in your area, you must obtain authorization from the Warranty Administrator prior to any warranty repair work by calling (800) 452-NAPA. If the non-participating Repair Facility location will not accept payment from the Administrator, you must pay for the warranty service and submit a legible copy of your original repair order and warranty service repair order to the Administrator for consideration for reimbursement under this warranty.

### WHAT IS NOT COVERED BY THIS WARRANTY

This Warranty does not cover repair(s) or replacement(s) except as listed in the section, "What is Covered by this Warranty," even though the Facility may offer other services. Specifically excluded are any repairs involving replacement or removal of internally lubricated parts and other such repairs as listed below. Automotive repairs excluded from the Nationwide Limited Warranty include:

- I. ENGINE: Any internal repairs or replacement of internal components, or replacement of engine assembly.
- II. TRANSMISSION: Automatic – any internal repair or component replacement requiring the removal of the automatic transmission from the vehicle or disassembly of same. Manual – any repair to a manual transmission requiring the removal of the transmission for the repair to be performed.
- III. AUTO BODY, PAINT, MOLDING REPAIR
  - Any repair or materials related to auto body repair work.
  - Glass related repairs.
- IV. COMMERCIAL VEHICLES
- V. TIRES



Warranty coverage period is extended to 36-months or 36,000-miles when qualifying repairs are paid for with the NAPA AutoCare EasyPay Card.

NAPA AUTOCARE "PEACE OF MIND"  
NATIONWIDE WARRANTY CENTER  
P.O. BOX 17659  
GOLDEN, CO 80402-6027  
**1-800-452-NAPA**